



## Innovation and equity across the urban area – Spot Marie 2.0

The Metropole Nice Côte d'Azur is currently deploying a **network of multiservice points** in order to guarantee **that all all local residents including those in rural areas receive equitable service levels** by providing interactive services based on the telepresence technology.

In addition to the local authorities' administrative services, there are also private services which are of general interest:



Administrative procedures in keeping with the urban solution



Banking, postal services



Telemedicine



Any public or private services for craftpeople, retailers, independent workers and job seekers (e.g. Social security, Job centre, etc.)

The multiservice point will use the latest technology of telepresence REGS 3.0 developed by Cisco for a realistic representation of the remote person.

This point will have a high-speed connection to the platform's services (back office) partner companies, since a new management system has been developed for the project to allow multiplexing of the different back-offices.

The project is based on the trial carried out in 2013-2014 in Nice of 'Spot Marie' a tele-expert booth connected to the Nice City Council's 'Allo Mairies' platform.

### Key figures

**€1,190K** of budget

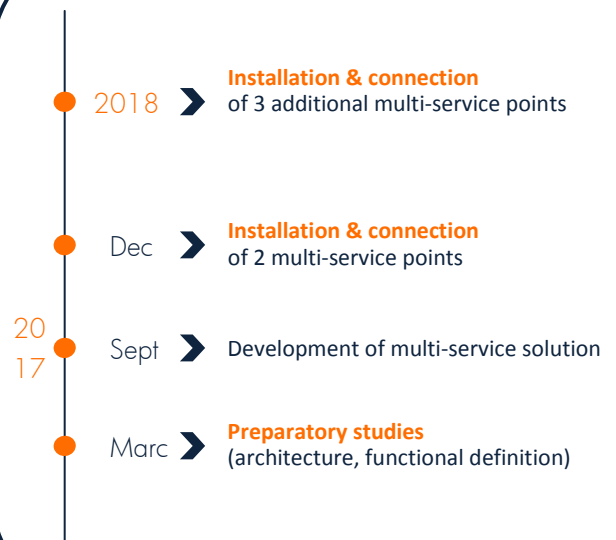
€832K/State

€258K/Metropole

€100K/Other (CPER)



### Schedule



### Objectives:

- Develop public and private remote general interest services (administrative procedures, banking services, telemedicine, etc.)



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